



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

April 29, 2014

Date Complaint Received: 3/25/14
Complaint Received By: Chad Reckling, SW II, Lee County DHS
Provider Name and Location: Terri Endress 1104 S 10 th St Burlington IA 52601
Complaint: Complainant states that they observed on 3/25/14 a Kelsey Moser driving erratically with daycare children in the car. This person checked with the Burlington Police Department and was told that Kelsey does not possess a valid driver's license. Rule basis: Iowa Code 237A.5(2). a. For the purposes of this section, unless the context otherwise requires: (1) "Person subject to a record check" means a person who is described by any of the following: (a) The person is being considered for licensure or registration or is registered or licensed under this chapter . (b) The person is being considered by a child care facility for employment involving direct responsibility for a child or with access to a child when the child is alone or is employed with such responsibilities. (c) The person will reside or resides in a child care facility. (d) The person has applied for or receives public funding for providing child care. (e) The person will reside or resides in a child care home that is not registered under this chapter but that receives public funding for providing child care. IAC 110.5(9) The provider meets the following requirements: Gives careful supervision at all times. 110.5(9)d If absence is planned, care is provided by a DHS-approved substitute.
Findings: 3/25/14 This worker attempted a visit to the provider's home but no one was available. 3/31/14 This worker was able to make contact with the daycare provider and confront them on the allegations present before the department. There were four daycare children present during this worker's visit to the home. Terri indicated that Kelsey has a private arrangement for transportation with the mother of some of her daycare children that she watches. Terri stated that Kelsey will run errands and go to the store for her but that she does not transport daycare children for her. Terri stated that she does not have an approved substitute for her right now but has submitted paperwork for someone three weeks ago and submitted paperwork for Kelsey approximately one month ago to be an assistant only. The person she is wanting to be a substitute/assistant was present in the daycare home today with the children. This worker conducted a full compliance visit of the daycare home today. Non-compliance items were noted. Please refer to letter dated 4-7-14 for further information. 4/29/14 This worker contacted a daycare parent that utilizes Terri for childcare. This parent was not aware of or has observed a Kelsey transporting daycare children.

4/29/14 This worker contacted another daycare parent that utilizes Terri for childcare. This parent knows of two Kelseys that work there. They are not aware of Kelsey transporting daycare children. They believe that Terri does this.

4/29/14 This worker contacted a third daycare parent that has utilized Terri for childcare. This parent stated that they thought Kelsey was Terri's daughter and that they are not aware of this person transporting any daycare children.

This worker was unable to obtain a preponderance of evidence to validate these concerns presented before the department.

Resolution: Terri will have all items of non-compliance noted corrected by May 22, 2014. This worker will be conducting a follow up visit to determine if all health and safety items in the childcare location have been resolved. Terri will insure that she does not use anyone to assist her in her childcare business that is not approved by the Central Registration Unit as either an assistant or substitute.

If you have any questions regarding this matter feel free to contact me at (319) 208-5521 or creckli@dhs.state.ia.us.

Sincerely,

Chad Reckling, Social Worker II
560 Division St, Ste 200
Burlington IA 52601